

North Valley Services Title VI Complaint Form

Please write legibly

Section I

1. Name:	2. Address:
3. Telephone:	4. Email:
5. Accessible format requirements: <input type="checkbox"/> Large Print	<input type="checkbox"/> TDD <input type="checkbox"/> Audio <input type="checkbox"/> Other

Section II

6. Are you filing this complaint on your own behalf?	<input type="checkbox"/> YES* <input type="checkbox"/> NO *If you answered "yes" to #6, go to section III.
7. If you answered "no" to #6, what is the name of the person for whom you are filing this complaint?	Name:
8. What is your relationship with this individual:	
9. Please explain why you have filed for a third party:	
10. Please confirm that you have obtained permission of the aggrieved party to file on their behalf.	<input type="checkbox"/> YES <input type="checkbox"/> NO

Section III

11. I believe the discrimination I experienced was based on (check all that apply):	<input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin
12. Date of alleged discrimination: (mm/dd/yyyy)	

(Updated 12/4/2025)

<p>13. Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all the people who were involved. Include the name and contact information of the person(s) who discriminated against you (if known), as well as the names and contact information of any witnesses. If more space is needed, please attach additional sheets of paper.</p>	
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Section IV

<p>14. Have you previously filed a Title VI Complaint with North Valley Services?</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>15. Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?</p>	<p><input type="checkbox"/> YES* <input type="checkbox"/> NO</p> <p>*If yes, check all that apply: <input type="checkbox"/> Federal Agency <input type="checkbox"/> State Agency <input type="checkbox"/> Federal Court <input type="checkbox"/> Local Agency <input type="checkbox"/> State Court</p>
<p>16. If you answered "Yes" to #15, provide information about a contact person at the agency/court where the complaint was filed.</p>	<p>Name: Title: Agency: Address: Telephone: Email: Name of Transit Agency complaint is against:</p>

You may attach any written materials or other information that you think is relevant to your complaint. A signature and date are required below to consider the form complete:

Signature _____

Date _____

Please submit this form in person or mail this form to the address below:
North Valley Services, Title VI Coordinator
11799 Hwy 99 W
Red Bluff, CA 96080

List of Transit-Related Title VI Investigations, Complaints, and Lawsuits

North Valley Services has not been involved in any transportation-related Title VI investigations, lawsuits, or complaints.

Type of Process	Date	Summary (including basis of complaint)	Status	Action(s) Taken
Investigations				
1. None				
2.				
Lawsuits				
1. None				
2.				
Complaints				
1. None				
2.				